

## Troubleshooting – Security Settings

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When using Download Center for the first time, you might not be able to view a download Applet which allows you to download particular files (products). To fix this problem, you need to install Java Plug-In on your machine.

1. Go to <http://www.java.com/en/download/index.jsp>
2. Click on “Download Now” button
3. Click on “Begin Download” button to start downloading
4. Follow the download process until the end.
5. When download is complete, go to [www.scarboroughdelivers.com](http://www.scarboroughdelivers.com) and follow the steps in [How to use the Scarborough Download Center](#).
6. Click ‘Yes’ when a pop - up like this displays. Clicking “Yes” will allow the Download Applet to work properly. If for some reason ‘No’ was clicked, please reboot your machine and accept this pop - up when downloading.

